



# **PENNSYLVANIA TURNPIKE COMMISSION**

## **Vendor Portal Upgrade (2022)**

*August 2022*

# Agenda

- ❖ Overview
- ❖ Enhancements

# Overview

- ❖ Major technology upgrade
- ❖ Security Upgrades: Multi Factor Authentication for Login and ACH requests
- ❖ Ad Hoc Collaboration through Ticketing Module
- ❖ Enhancements in
  - ❖ Invoice Processing
  - ❖ Vendor Data Management
  - ❖ Bid processing
- ❖ Planned go-live August 15th, 2022

# Core Features

	Feature
1	MFA for Login of Vendors
2	Tickets / Case Management for Ad-Hoc Collaboration
3	User Experience improvements
4	Tool Tips
5	Multiple Vendor Codes Access

# MFA - Enhancements

	Request Description
1	MFA in User Login
2	MFA in ACH request

# Supplier Collaboration - Ticketing Overview

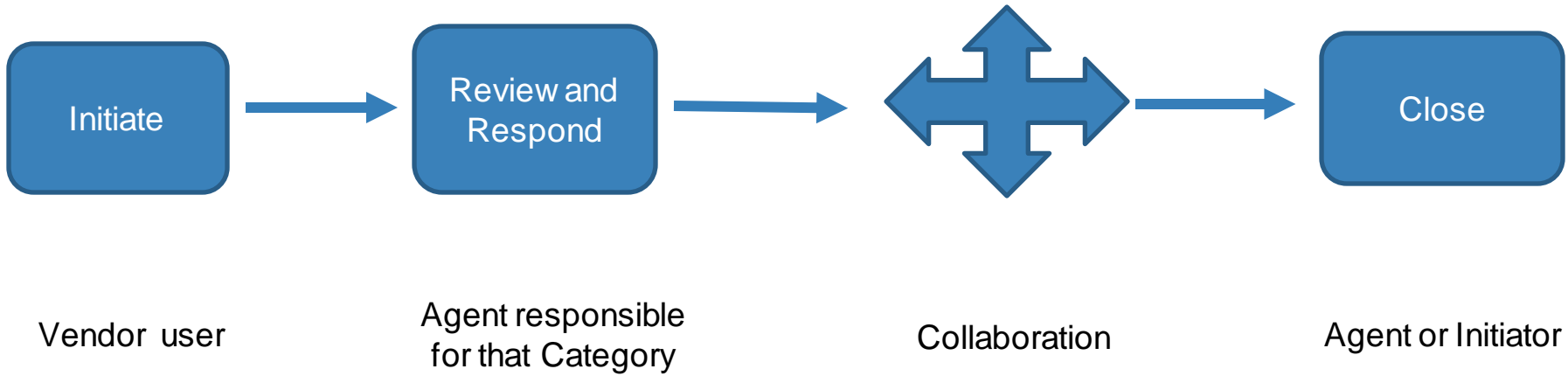
- **Collaboration** platform for Suppliers and PTC employees to interact with the Business Stakeholders (AP, Procurement, F&A)
- Ad Hoc collaboration as well as **transaction** specific collaboration
- Full visibility and audit trail
- Currently collaboration is only possible within a process (ie., while processing an invoice or expense report etc.). It is not possible afterwards

## Categories

- Vendor Data
- PO
- Contract
- Invoice
- Payment
- General
- DB report

	Scenario	Initiator	Agent
1	Vendor initiated collaboration	Vendor	Business Stakeholder
2	PTC Business user-initiated collaboration	PTC Business user	Vendor

# Process Flow



# Invoice Processing

	Feature
1	Draft invoices
2	Tool Tips for the Module
3	Tickets for Ad-Hoc Collaboration



# Vendor Master Data Management

	Feature
1	Multiple Vendor Codes Access
2	MFA for ACH request
3	Tickets for Ad-Hoc Collaboration

# Bid Submission

	Feature
1	Provide functionality for a vendor to submit a "NO BID" for the entire bid?